



## **Intern (m/f) for the Regional Process and Quality Management in New York**

**Start: beginning of January 2007**

Lufthansa Cargo, the market leader in the international airfreight industry is looking for a motivated and qualified student (m/f) who commits herself/himself and uses own initiative to support our process coach in New York.

Ideally you are studying Business Administration with a focus on IT, Logistics, Operation Management and have completed your basic studies. You should be available for a period of six months and are able to start at the beginning of January 2007.

### **Your Tasks:**

- Work within CPM (Continuous Process Management) and C2K (Cargo 2000 Organization) on a regional level:
- Support of the local process coach (improvement and innovation of internal and external processes).
- Support for all IT issues like installation of hardware, software etc.
- Assistance of the process coach with the implementation of the processes and with the local controlling / steering.
- Performance monitoring and analysis with improvement ideas and suggestions on a daily and monthly basis (Database applications used like Cognos and Siebel)

### **Your profile:**

- Excellent analytical skills
- Logistics and IT experience is a plus
- Able to work independently
- Readily accessible knowledge in computer hardware, software and administration of networks
- Excellent interpersonal, communication, and administrative skills (MS Office especially Excel; Pivot tables and Power Point)
- Organized approach to work
- Ability to work productively on own initiative and as well as part of a team
- Ability to prioritize work flows and work under time pressure
- Ability to cooperate with and support colleagues

The monthly remuneration is currently 550EUR and Lufthansa Cargo will provide you with a roundtrip ticket to New York.

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Please apply on the Lufthansa Corporation website [www.be-lufthansa.com](http://www.be-lufthansa.com) and mention Internship NYC FG/C IT as identifier in your letter of motivation.

Please be aware that we only accept applications in English.