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Survival Guide for International Students



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Survival Guide for International students 2007

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1. Introduction

This booklet was made by international students who have spent at least one semester at RheinAhrCampus in Remagen and it is made for other international students who are either considering to attend RheinAhrCampus for a semester or (even better) are already here. Since we are familiar with all the little things that can cause trouble during your first days in Germany, it is our goal to support you to the best of our knowledge.

We all agree that coming to Germany has been a really positive experience and that it definitely has been a lot of fun and a great learning experience.

We want to give you some advice and practical information that you might need when you come here.

We really hope that you will have a wonderful time here as well!

1.1 How to Use The Survival Guide

In this brochure you can find some advice about important things you need to know when you are planning on coming to Germany and important things if you are already here. Please make sure that you are looking at the right campus. If the exchange agreement is with RheinAhrCampus, this is in Remagen. If the agreement is with Koblenz (Coblence), the campus is on “Karthause” in Koblenz. Please note that these campuses are far apart. Information which is valid for both campuses can be found on the web-site of the International Office of the “Fachhochschule Koblenz” : www.fh-koblenz.de/. This brochure is only intended to give additional information for RheinAhrCampus, www.rheinahrcampus.de, and Remagen.

You can find this survival guide online, at:

www.rheinahrcampus.de/fileadmin/dokumente/international/survival.pdf

2. Contacts

Here are some people that you might need to get in contact with during your stay.

2.1 “Sprachen/Internationales” (International Office)

The International office at RheinAhrCampus is one of the first places you will get in contact with. They will help you with a lot of practical things when you come here and where they cannot help they will direct you to the right places. Head of “Sprachen/Internationales” is Dr. Laurent Borgmann.

⇒ Dr. Laurent Borgmann, A 008, Tel: +49 (0) 2642/932329 Fax: - 256, e-mail: Borgmann@RheinAhrCampus.de

2.2 Mentor System for Incoming Students

The International Office will assign each foreign student coming here a mentor. The mentor is a student that has some interest in other countries and he or she will act like a contact person for you. The mentor will probably pick you up at the station when you arrive and show you around. You will get the e-mail address of your contact person beforehand so the two of you can keep in touch. This makes it much easier for you to find your way in this new environment.

2.3 “Verwaltung” (Administration)

The “Verwaltung” is open Mon- Thurs 8.00 - 15.30 and Fri 8.00 - 12.00.

⇒ “Verwaltungsleiterin“/Head of Administration: Frau Kratz, Dipl. Verw. (FH), D109,
Tel.: +49 (0) 2642/ 932146 Fax: -147, e-mail: Kratz@RheinAhrCampus.de

2.4 “Studierendensekretariat“ (Admissions office)

When you arrive in Remagen you must go in person to the “Studierendensekretariat“ and do not forget to bring your completed registration forms. You will also be required to prove that you have paid the “Studentenwerk Semesterbeitrag” (contributions, €160,70 per semester) and that you have health insurance cover. Upon completion of the formalities you will be given your student-ID-Card and a “Matrikelnummer” (enrolment number). This ID-Card allows you free travelling by train, bus, or tram in the region of Remagen, in Bonn, in Koblenz, and in certain parts of Köln (Cologne). You can also use the ferry Kripp/Linz on the river Rhine for free.

Frau Berndsen D113, Tel.: +49 (0) 2642/ 932145, e-mail: Berndsen@RheinAhrCampus.de

3. Arriving in Remagen

There are some things you need to think about when you are coming to Germany, for example how to get here.

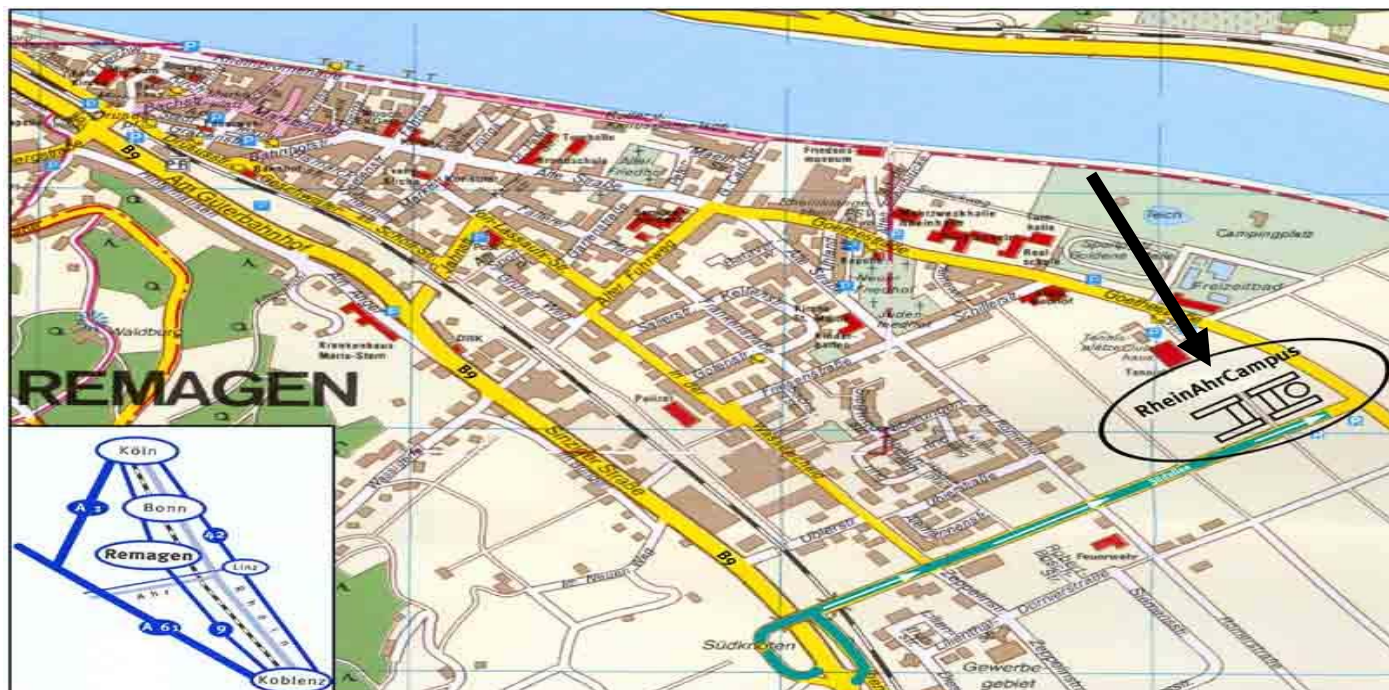
3.1 Visa/Health Insurance/Erasmus Grant Confirmation

All non-EU students have to get a visa. Also, make sure that you have an insurance and the appropriate authorities are notified in your home country, as well as in your host country.

All visiting students – including EU students – have to register with the Remagen Municipal Administration. Please don't forget to bring two passport-size photographs, because a residence permit will be issued to you. You will also need a confirmation of your German accommodation (e.g. your tenancy agreement with your landlord) and some documentation on how you intend to finance your studies in Germany. European exchange students should get a written confirmation about their ERASMUS grant from the International Office of their home university. If you have another source of income (state support, scholarship etc.) you might also ask for a written statement. The confirmations should cover 600 €per month.

Note: As a member of the European Union, you need to bring your European Health Insurance Card (EHIC). The EHIC covers any medical treatment that becomes necessary during your trip, because of either illness or an accident. The card gives access to state-provided medical treatment only, and you'll be treated on the same basis as an “insured” person living in Germany.

3.2 How to Get Here



How to get here: www.rheinahrcampus.de/Anfahrt.32.0.html (in German)

3.3 Frankfurt International Airport

At Frankfurt International Airport (www.frankfurt-airport.de/), the train station is situated right in the airport building. Trains to Koblenz depart regularly every hour and from there it is easy to take the regional train to Remagen. Information concerning train tickets and departure times can be found on www.bahn.de/.

3.4 Köln/Bonn (Cologne) Airport

If you arrive at Köln/Bonn airport you will need to take a bus to the “Hauptbahnhof”(main train station) either in Bonn or Köln and from there you can take the regional train to Remagen. The airport web-site can be found at www.airport-cgn.de

3.5 Düsseldorf Airport

If you arrive at Düsseldorf International Airport you can catch a direct regional train that takes you to Remagen. The official web-site is www.duesseldorf-international.de/

3.6 Traveling by Train

One of the easiest ways to travel in Germany is by train. The train connections are very good, especially along the Rhine. Don't forget to use your student-ID-card for free travelling around Remagen for the so-called RE trains. The official internet address of the German Railways (“Deutsche Bahn”) is: www.bahn.de. Here you will find train schedules and prices for train tickets. In order to get a discount on your train tickets you can buy a “BahnCard” when you arrive in Germany. Two of these “BahnCards” by the “Deutsche Bahn” might be of interest for you: The “BahnCard 25”: It costs between 51,50 €(2nd class) and 103,- €(1st class) and provides a 25

% price reduction. And the “BahnCard 50” which costs at least 206,- €(2nd class) and provides a 50 % price reduction. A passport photo and an address will be required. (26 October 2006)

First you get a temporary card and after about two weeks they will send you the actual card. With this card all your train tickets will be half the price for a year. They also have a 25 % and 100 % “BahnCard”. Which one would best for you depends on how much you are planning to travel with the train during the card’s validity. Travelling from Remagen is very easy since you are only a short distance away from the bigger cities Koblenz, Bonn and Köln, and only a few hours away from the rest of Europe.



3.7 Money in Germany

The Euro (€) was introduced at the beginning of 2002. The German Mark (DM) is not in use anymore.

This is a good internet page where you can find the exchange rates: www.xe.net/ucc The Germans do not always accept credit cards. That’s why it is a good idea to always have cash available.

3.8 Accommodation

You can get in touch with the international office who will help you find an apartment or a room. They will direct you to the offers of the “Studentenwerk”. In October 2004 a dormitory (“Wohnheim”) was built, right next to the university. It holds 100 furnished rooms of which 95 are single rooms (€215), two are suitable for the disabled, two are intended for students with children (€250) and one is a “Wohngemeinschaft”(shared flat) with 3 rooms. You will have access to a “Gemeinschaftsraum” (common room), kitchen and washing facilities for example. To find out more about the “Wohnheim” in Remagen (headline: “Wohnanlage "Campus Remagen", Von-Cramm-Str. 5-7, 53424 Remagen”) please visit this website: www.studierendenwerk-koblenz.de/remagen.php.

4. Living in Germany

When you leave your home to live in another country, there are some things worth considering before you go.

4.1 Cultural Shock

Every country has its own customs, language and traditions, all of which are part of the country’s culture. When you are planning to go to a foreign country, whether you are just going for a vacation or for studying abroad, you have to think about the new culture that you will meet. Try to figure out things that will be different from your own culture, things that you are not used to, and how to behave and communicate in the new society.

This preparation will not only make your integration easier, but it will also help you to weaken the cultural shock that normally comes with this kind of experience.

Here are some things that you may want to consider and keep in mind when coming to Germany:

Disclaimer - Please keep in mind that these are only personal observations from a Swedish perspective, it might be good to do your own research and compare that with your culture in order to minimise the culture shock.

Politeness – Germans are very polite and hospitable and this is of course the way they want to be treated as well. You should always start addressing people by their last names or the formal German word for You, “Sie”. This is a rule with exceptions though. If you know the person well or if you are in the same age group, then you may call them by their first names or use the informal German word for you, “du”.

Hard working – Germans are known to be a hard working people and they will expect you to do the same.

Drinking – In some countries drinking is a taboo, in others people go out for beer once a week or tend to drink all the time. In Germany beer and wine drinking is more of a cultural and social activity than in some other countries, keep this in mind when going to the local “Kneipe”(pub).

Wine – Is a specialty for the “Rheintal” since they have a lot of vineyards and local wine producers.

Punctuality – Germans are known to be very punctual at official meetings and events, they would even try to arrive some minutes before the meeting is scheduled. If you have a more informal gathering with your friends, do not count on them showing up on time, rather ten or fifteen minutes late.

Wearing shoes indoors – In contrast to Swedish people, many Germans wear their shoes indoors, but of course this varies from family to family. Our suggestion is that you just let your German friend walk into his house first and then you wait and see. With this strategy you cannot do wrong.

4.2 Language

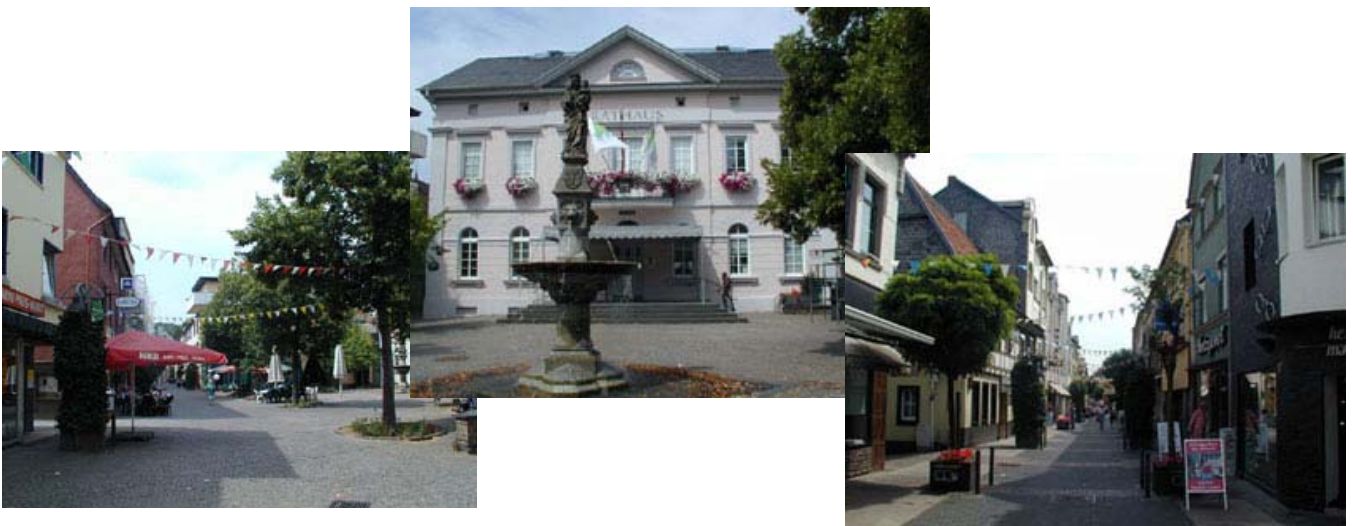
The official language in Germany is of course German. To study at RheinAhrCampus, one of the criteria would be that you understand the German language, or else you would not be able to follow the lectures since most of them are held in German. The use of English here in Germany is not that widespread compared to for example, Sweden. Almost all the students here at RheinAhrCampus can understand and make themselves understood using the English language, this is however not the case for Germany in general. The German language is therefore very important for your stay here in Remagen.

4.3 List of useful words and expressions

Die Mensa	= The “Mensa“ (Student Restaurant)
Ich hätte gern...	= I would like to have...
Wo ist die nächste Kneipe?	= Where is the nearest pub?
Wieviel kostet...?	= How much is...?
Würden Sie das bitte nochmal sagen?	= Could you please repeat that?
Wie wird das geschrieben?	= How do you spell that?
Könnten sie bitte etwas langsamer sprechen?	= Could you please speak a little slower?
Wo ist das Büro für Sprachen/Internationales?	= Where is the office of “Sprachen/Internationales”?

5. Remagen

“Die Stadt Remagen” - a nice place to live.



5.1 History of Remagen (by Maartje Faassen)

Remagen is situated in the “Region Ahrweiler” and is the most northern city of “Rhineland-Palatinate”. The town has 17,000 inhabitants. Since 1969, the cities Oberwinter, Oedingen, Rolandswerth and Unkelbach have been a part of the city of Remagen.

“Rigomagus” is a Celtic name, which stands for Remagen.

With the Roman Garrison, Christianity came to Remagen. In the year 450, a Church and a cemetery were built in this town.

A market place was built in Remagen in the year 1000. On the mountain, where the chapel of Holy Martin was, the inhabitants built a convent between 1110 and 1117. Afterwards, when in the 14th century the relics of Holy

Apollinaris were moved to the convent the town became an important place of pilgrimage. The name “Apollinaris Mountain” replaced the name of the ‘Martin’s Mountain’.

In the year 1221 Remagen got the document for the convent and also received the official city seal. The seal carries the proud inscription: “Sigillum Libre Civitatis Riemage” – Seal of the free city of Remagen. Witness of this time was the Parish church St. Peter and Paul. However, the freedom of this city didn’t last for long. In 1198 Remagen was ruined during a fight for the successor to the throne.

In 1248 the city was pawned to the count of Bergen. Until the French came in 1794 Remagen belonged to dukedom of “Jülich”.

In the year 1836 the “Reichsgraf Franz Egon von Fürstenberg- Stammheim” bought the Apollinaris Mountain. In 1838 the church of St. Martin was torn down and the foundation stone of the St. Apollinaris Church was placed. For the inauguration of the church the aristocracy from all over Europe came to Remagen. The whole city had a profit from this event. The first hotels were built after this.

Internationally known is the Bridge of Remagen. This bridge was conquered by Americans on the 7th of March 1945. It was the last bridge standing and is now a peace museum. Have a look at the web-site:

www.bruecke-remagen.de

For more information about Remagen, you can look at the official web-site: www.remagen.de



5.2 The Surroundings (by Malin Näsholm)

From Remagen it is really easy to go by train to the surrounding cities. It only takes about 20 minutes to Bonn, half an hour to Koblenz and about 40 minutes to Köln. It is a lot of fun to go there, for example if you like to visit a museum or if you would like to go out for an evening or maybe go shopping. There are a lot of beautiful places around Remagen that are definitely worth a visit. Be sure to take the opportunity to explore the area. The nature around the Rhine is wonderful and there are a lot of beautiful old castles. The people we have met here have all been very happy to show us around. With the fast and not so expensive train connections it will only take you a few hours if you are interested in exploring other places in Germany during your stay. Or why not the rest of Europe?

5.3 Leisure Time Activities (by Fredrik Lundqvist)

There are many different activities that you as a student at RheinAhrCampus can take part in. “AStA” (Student Association) organises many sports activities in Remagen such as Soccer, Aerobics, Volleyball, Jogging, Basketball and Squash. Right next to the campus is a very nice sand court that is used for beach volleyball and beach soccer for example.

There are also many other activities in Remagen, such as:

- Tennis club (just across the street from campus)
www.tennis-center-remagen.de
- “Freizeitbad” (just across the street from campus)
- Dance Studio
- Gym for weightlifting



5.4 Costs for Living (by Fredrik Lundqvist)

It is very hard to estimate what the living costs would be for a student here in Remagen, since this of course depends on the standard of accommodation and food. However, the calculations below should give you an idea of what your costs would be.

All costs include accommodation and other costs:

The average living costs for students for a month are between €460 and €620.

Accommodation:

For a room in town you can expect to pay between €180 and €285 per month.

Food and Drinks:

For a glass of beer or a bottle/can of coke you will have to pay between €1.5 and €3. The prices for food depend on where and what you would like to eat. There are a lot of nice restaurants as well as fast food places that you can choose of if you would like to go out for lunch or dinner. Please read more about the really cheap prices for eating in the university restaurant under “Practical Information”

Cultural activities:

If you like going to the movies, this would cost you between €5 and €10. And remember that almost every movie is dubbed into German! In the surrounding area you will find movie theatres in Bad Godesberg, Koblenz, Bonn and Köln. There are also concert halls and a lot of nice museums for example in the Cologne/Bonn area.

6. Practical Information (by Malin Näsholm)

Here are some things that might be useful to know when you come to RheinAhrCampus.

6.1 Courses

RAC offers a great variety of courses: Among other things, you can choose between Logistics courses, E-Business courses, Health and Social Services related courses, Sports Management courses, Biomathematics courses, Laser Engineering courses, Medical Engineering and Sports-Medical Engineering courses, and many more.

You can find more information about the courses at www.rheinahrcampus.de/Studiengaenge.61.0.html and www.rheinahrcampus.de/Studiengaenge.70.0.html.



6.2 Summer/Winter Semester

The summer semester teaching period starts in the end of March and goes on until the middle of July. The Winter semester teaching period is from the beginning of October until the end of January

6.3 Food

During the day you can have breakfast and lunch at the “Mensa” (campus cafeteria). Students can choose between 3 different menus, each including a main dish, salad and dessert, for only €1.70. You can also choose a salad or something lighter in the cafeteria. For a deposit of 5 € you get the “Mensa” card that you can charge with credit in an automatic machine in the “Mensa” and after you have taken your food, the staff withdraws money from your card. The “Mensa” is open for lunch Mon.-Thurs. 11.30-14.00, Fri. 11.30-13.45. Furthermore, you can find vendors in front of the “Mensa” where you can get candy, soft drinks and coffee.

6.4 The Library

The library is open Monday through Friday 9.00-18.00 and Sat 11.00-14.00 during the semester and during the semester break the hours are Monday through Thursday 9.00-16.00 and Friday 9.00-13.00. You can get a library card at the library if you have a student or personal ID-card. You can borrow books for four weeks up to twelve weeks, depending if another student would like to borrow the same book or not. If you want to have a book longer you can re-loan it over the computer with the library’s system OPAC (online-public-access-catalogue). This has to be done three days before the book is due to be returned. If you are late with a book the fee is €1 per book. In the library you also have the possibility to use a copying machine. There is a €1 deposit to get a copy-card and then you can charge the card with €2.50, €5, €10 or €25.

The head of the library is Frau Bernet.

⇒ Frau Bernet (Dipl.-Bibl.) B015

Tel +49 (0) 2642/932170 or +49 (0) 2642/932173, e-mail: Bernet@RheinAhrCampus.de

6.5 Computers and E-mail address@RheinAhrCampus.de

There are five computer labs at RheinAhrCampus with about fifteen workplaces each. There are also approximately fifteen computers in the library. Due to the fact that there are plenty of workstations, it's really easy to find a spare computer. Using the computers and having Internet access is a free service to every student at RheinAhrCampus. Contact the "Rechenzentrum" (computer help desk) for your personal log-in and e-mail address. Mr. Redwanz is the person who is in charge of that.

⇒ Herr Redwanz B 105

Tel: +49 (0) 2642/932207, e-mail: Redwanz@RheinAhrCampus.de



6.6 "Sprachlernzentrum" (Language Lab)

"Sprachen/Internationales" runs a language lab ("Sprachlernzentrum") in the library where you can practise your language skills working with CD-ROMs. They got English, French, Italian, Spanish, Dutch and German language software. If you would like to learn another foreign language they will be glad to help you with that! The opening hours of the language lab change almost every semester. That's why we recommend you to have a look at the "Sprachlabor" posters which you can find all around campus.

7. Student Activities (by Malin Näsholm)

As a student at RheinAhrCampus there are a lot of things you can get involved in and there many fun activities going on.

7.1 "StuPa"

The "StuPa" is a student committee or ("Studierendenparlament") where the students can put in their opinions and make a difference. The "StuPa" consists of ten elected members that for example look after the students concerns and their rights. (www.asta-remagen.de/stupa/)

7.2 "AStA"

The "AStA" is the executive branch of the "StuPa" student organisation that for example arranges a lot of fun activities. They publish a "Zeitung" (newspaper) called "RAC-Magazin", that provides a lot of information about what is happening on campus. For example, "AStA" arranges e.g. freshmen parties every semester and a "Poolparty" every summer to celebrate that exam period is over. To find out more about what is arranged by "AStA", visit their homepage at: www.astaremagen.de or talk to somebody in D009.

⇒ Tel: +49 (0) 2642/932185, e-mail: asta@RheinAhrCampus.de

7.3 “Friends Club”

Twice a week, during lunch break, “Sprachen/Internationales” shows one instalment of the American TV-show “Friends” in room B014. This is a great opportunity to meet other students and to practice your English in an entertaining way.



8. Personal Experiences at RheinAhrCampus

Below are two stories about personal experiences in Remagen, written by former exchange students. Hopefully this can give you some idea about what you are in for.

8.1 My Experience

Servus!

My name is Marie Nilsson and I am a 23 year old student from Sweden. This summer I am doing a 2-months-Internship in the department of "Sprachen/Internationales" (Language and International affairs) at RheinAhr-Campus, Remagen. In Sweden I live in a town called Umeå, which is situated about 640 km up north from the capital, Stockholm. I study at the "International Business Administration and Economics" study programme at the University of Umeå. The Internship will be a part of my Diploma as the course: "Internship Abroad".

I arrived here in the end of June, which means that I had the chance to see Germany in summer time. I must say that it is incredibly wonderful here. I like the nature, the culture, the people and my work. Of course this is in many aspects quite different from Sweden and what I am used to, but I think that is what I like about it. I have met the nicest and most friendly students who took me in to their circle of friends immediately. Even though most of my stay here is during the semester break and almost everybody goes home for the holidays, I am sure that we will stay in contact. I am really thankful for meeting these people as I believe they contributed a lot to the nice impression that I got of Germany. Before I arrived I thought that the language barriers might be an obstacle in the understanding between me and the German students, but since they all are very good in English and I try to learn more German, we understand each other perfectly. I just wished that I could stay a little bit longer than these 2 months so that I for example, would have time to enhance my skills in the German language. :)

When I was about to leave my home for two months, I was excited and somewhat nervous about what was waiting for me out there in the "big world", but I have only been pleasantly surprised. I am glad to say that I will go back to Sweden with new experiences, a lot of nice memories and new friends.

So Remagen: Tschüß, Ciao, (Pfiat di) und hoffentlich; Auf Wiedersehen!

By Marie Nilsson from Sweden

8.2 My German Experience

I'm very happy to be here. I feel like at home. The students, professors and the Team "Sprachen & Internationales" are very nice. I think that I have a lot of luck because they help me always as much as they can. From the first day on I met student assistants who showed me the university, the city and took me to many excursions to cities next to Remagen: Bonn, Cologne, Coblenz. With their help I also survived all administrative matters, from which you have to do a lot 😊. The international office helped me with the courses choices and advised me in questions like health insurance, bank account, cell phone (as it is cheaper to have a German telephone card) and certainly accommodation. I live in a lovely flat. My roommate and I get a long very well!

My experience as Erasmus (international) student in RheinAhrCampus is fantastic. I met marvellous people and I'm learning much German. To understand the classes at university you have to have good skills in German language. When I arrived here my German was not very good, but after a certain time of hard, hard working I improved my German considerably.

RheinAhrCampus is in a rather small town, Remagen. In summertime you have a lot of possibilities to spend your leisure time: 2 minutes from the university there is a tennis centre, a public swimming pool and the university has a beach volleyball-court. Living in Remagen is rather cheap if you know where to go to. There are some supermarkets and stores where you can find food and all you need with reasonable prices. Registered students can go for free to Köln, Bonn and Koblenz by train. The cities are beautiful and I enjoyed very much visiting the cities by day and night.

As my Erasmus-semester passed by too fast and I really made friends with many other students, I decided to stay for a second semester. If you hesitate to come here because you doubt your language skills – you don't have to. Just take the chance and come to a very good place to study. I had been afraid for this reason to come here, but had such a warm welcome, a lot of nice and helpful students and professors and can say, it was a very, very good decision to come to RheinAhrCampus Remagen/Germany.

From here, I want to say I'm very grateful by all of you helping me so much. Thanks

By Sara Villarroya Casinos from Spain

9. Useful Internet Addresses

www.rheinahrcampus.de - This is RheinAhrCampus own web page, which is a good place to start.

www.rheinahrcampus.de/fileadmin/dokumente/international/survival.pdf – The survival guide.

www.remagen.de - This is the official page for the town of Remagen.

www.asta-remagen.de/stupa - This is “Stupa’s” homepage.

www.astaremagen.de - This is “AStA’s” homepage at RheinAhrCampus.

www.rheinahrcampus.de/OPAC.80.0.html - OPAC the library’s website.

www.rheinahrcampus.de/Studiengaenge.61.0.html / www.rheinahrcampus.de/Studiengaenge.70.0.html

→ Here you can find information about what you can study at RheinAhrCampus.

www.fh-koblenz.de - The page of “Fachhochschule Koblenz” that RheinAhrCampus is a part of, be sure to look at the International office pages!

www.bahn.de -The German railway company. Here you can find offers, prices and timetables.

www.frankfurt-airport.de – The page of Frankfurt airport.

www.airport-cgn.de – The page of Köln/Bonn airport.

www.duesseldorf-international.de/ – The page of Düsseldorf airport.

www.xe.net/ucc/ - How much is your money in Euros?

www.tennis-center-remagen.de - If you want to play tennis during your stay.

www.bruecke-remagen.de - The famous “Brücke von Remagen”.